

### Abstracts are invited on the following areas:

- ❖ Jurisprudential and conceptual dynamics of consumerism
- ❖ Consumer movement and Law - its development in different countries.
- ❖ International perspectives on consumer protection.
- ❖ Consumer Protection - different legislations in India.
- ❖ Consumer- different services including public utility services.
- ❖ Professional services and consumer governance.
- ❖ Dispute Resolution Mechanisms and Consumer Councils.
- ❖ Working of Dispute Redressal agencies in the State of Telangana.
- ❖ Consumer: Competition Law, Product liability, Right to information etc.,
- ❖ Consumer Education and Awareness
- ❖ Unfair and Restrictive Trade Practices

Interested authors may submit the abstracts of not less than 450 and not more than 500 words, including paper title, author names, affiliation, mailing address and contact number to the Convener (plchyd2017@gmail.com). The presenters are also requested to note that the abstract should be sent in (soft copy only) in *Times New Roman* format and the *Font Size* should be 12 with 1 inch inter line space.

**Organizing Committee:** Dr. D.T. Mohan Krishna, Vice Principal (PLC), Dr. Shaik Nazim Ahmed Shafi, Asst. Prof (NALSAR), Dr. D. Bala Krishna, Asst. Prof (NALSAR), Ms. Padma, Asst. Prof (PLC), Ms. Shobha Rani, Asst. Prof (PLC), Ms. Swetha, Asst. Prof (PLC).

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**Important Instructions and Dates:** Registration fee Rs.500/- for students and other than students Rs.1000/-.

Last date for receipt of Abstracts along with registration fee is **25<sup>th</sup> September, 2017**. Please send your abstracts to **plchyd2017@gmail.com** Registration fee may be paid through DD / Cheque (Local Bank) drawn in favour Dr. B. Anuradha, seminar Convener - 2017'.

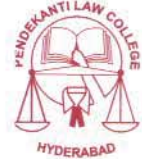
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## TWO – DAY TELANGANA STATE LEVEL SEMINAR

ON

### CONSUMER LAW – REDRESSAL MECHANISM AND RECENT DEVELOPMENTS

14<sup>th</sup> – 15<sup>th</sup> OCTOBER, 2017  
(Saturday & Sunday)

Organized by

**CONSUMER CHAIR, NALSAR University of Law  
and  
PENDEKANTI LAW COLLEGE**

Sponsored by

Ministry of Consumer Affairs, Food and Public Distribution, New Delhi

Chief Patron

**Prof. (Dr.) Faizan Mustafa**  
Vice-Chancellor, NALSAR University of Law, Hyderabad

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Consumer Law Chair on behalf of NALSAR &  
Ministry of Consumer Affairs,  
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**Prof. (Dr.) Y.F. Jayakumar**  
Chair on behalf of Organising  
Committee & Principal  
Pendekanti Law College, Hyderabad.

#### **ABOUT CONSUMER LAW CHAIR - NALSAR UNIVERSITY OF LAW:**

The National Academy of Legal Studies and Research (NALSAR) was established in 1998 by a Statute of the State of Andhra Pradesh. It is committed to the creation of an ethical legal culture, which protects and promotes the rule of law. The Mission of Department of Consumer Affairs, Ministry of Consumer Affairs, Food & Public Distribution, New Delhi, Government of India is to empower consumers through awareness and education; enhance consumer protection and safety through progressive legislations and prevention of unfair trade practices; enable quality assurance through standards and their conformance; and ensure access to affordable and effective grievance redressal mechanisms. The Ministry is committed to ensure that the best possible services are extended to all consumers in the country, particularly rural consumers, women and children. In view of the above, the Department of Consumer Affairs, Ministry of Consumer Affairs, Food and Public Distribution, Government of India has established a dedicated Centre and Chair for "Consumer Studies" at the NALSAR UNIVERSITY OF LAW, Hyderabad. The role of the Centre and Chair is both operational as well as promotional.

#### **ABOUT PENDEKANTI LAW COLLEGE:**

Pendekanti Law College is sponsored by Vasavi Academy of Education and established in the year 1991 by Late Sri Pendekanti Venkatasubbaiah, Former Minister of State for Home Affairs', Government of India and Former Governor of Bihar as well as Karnataka States. Vasavi Academy of Education is a group of institutions imparting high quality of education in both the Telugu speaking States and striving for excellence in different fields like School Education, Technical Education, Engineering, Management, Law and Fine Arts. Pendekanti Law College was started to fulfill the cherished vision of Late Sri Pendekanti Venkatasubbaiah "to arm young brains with legal acumen and nurture holistic development of the individuals for a better tomorrow."

#### **THEME OF THE SEMINAR:**

There are number of progressive social legislations in India. The Consumer Protection Act, 1986 is one among them that protects the interests of the consumer. The 1986 Act provides certain rights to the consumer like the right to be informed about quality, quantity, purity, potency, standard and price of the goods or services; right to be protected against unfair trade practices and to seek redressal against such unfair practices or unscrupulous exploitation of consumers; the right to be assured, wherever possible, access to variety of goods and services at competitive prices and right to consumer education. With a view to be heard and be assured that the consumers' interests will receive due consideration at appropriate fora, legislation is to be made to provide simple, speedy and inexpensive redressal mechanism to grant relief to the consumer.

The redressal mechanism under the Act provides three tier systems at District, State and National Level fora. The Act of 1986 has travelled for over three decades and much water has flown under the bridge since then. Though the Act is considered to be a comprehensive legislation providing adequate relief through redressal mechanism, to meet the global consumer issues and challenges, consumer law's ambit and scope needs to be widened. To this end, a Bill in the form of Consumer Protection Bill, 2015 has been tabled in Lok Sabha and is waiting for the Parliamentary approval.

Some of the highlights of the Bill include provision for initiating the proceedings against defaulting companies by consumers, cancelling licenses, recalling of products. The Bill also provides for the establishment of Central Consumer Protection Authority (CCPA) to promote, protect and enforce the rights of consumers. The significant facet of this Bill is the provision for exploring the mediation, one of the alternative disputes resolution mechanisms, for resolving the consumer disputes. Furthermore, the jurisdiction of Consumer fora is widened by conferring powers not only to pass orders but also to enforce them like a civil court. Consumer Protection Bill, 2015 seems to be a paradigm shift wherein the *Caveat Emptor rule* is substituted with *Caveat Venditor principle*. The working of the Consumer Protection Act, 1986 and the subsequent legislative developments including the 2015 Bill need a careful and detailed study and hence this seminar.

#### **OBJECTIVES OF SEMINAR:**

The proposed seminar is to keep the academics more vibrant, to disseminate knowledge in consumerism, consumer redressal mechanisms, the recent trends and challenges in consumer law. The objectives in nutshell are:

- ❖ To enhance the level of awareness of consumerism and consumer laws.
- ❖ To assess the working of consumer fora in the State of Telangana.
- ❖ To examine recent challenges and developments in consumer law.
- ❖ To study the various facets of the proposed Consumer Bill, 2015.
- ❖ To study the scope of alternative dispute redressal mechanism with respect to consumer disputes.

#### **TARGET GROUPS:**

The seminar is confined to the State of Telangana to provide a platform to the members of consumer fora, academicians, students of law, Management, Commerce, NGO's, consumer organisations, civil societies, professional organizations, trade and industrial bodies and media to interact on the subject.